Customer Feedback Form

Thank you for visiting a branch of the Innisfil Public Library. Your feedback is important to us. By answering the following questions you will help our organization to better assist you.

1	Date, time and place you visited:	
2	Did we respond to your customer services needs today?	☐ Yes ☐ No
3	Was our customer service provided to you in an accessible manner?	☐ Yes ☐ Somewhat (Please explain below) ☐ No (Please explain below)
4	Did you encounter any problems in accessing our goods and services?	☐ Yes (Please explain below) ☐ Somewhat (Please explain below) ☐ No

The Innisfil Public Library Board welcomes your comments:

Thank you.